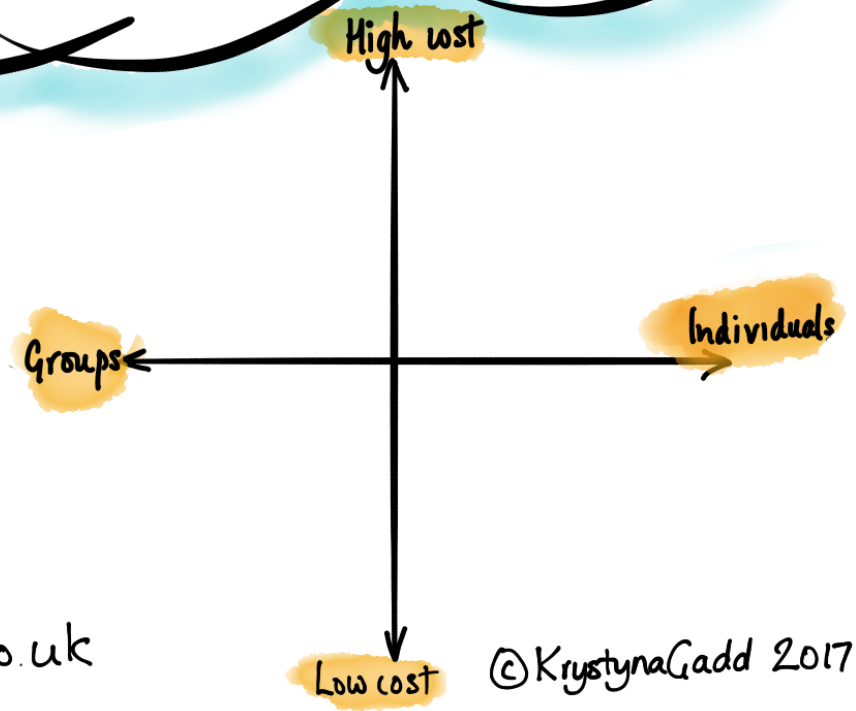
LNA – what your mother never told you!

Objectives: by the end you will be able to

- Describe the difference between LNA, TNA & NA
- Say whether an LNA can be planned or unplanned
- Explain how a good LNA leads to closer alignment to org^n

Planned	Unforeseen



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