The CharityLearning Consortium

Leadership & Management
Content Library

Hundreds of leadership and management eLearning modules - from bite-sized lessons on mindset, feedback and leading change, to coaching, people management and operational skills.

Leadership Lessons **Coaching & Mindset** **Management Skills**



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Leadership series

Series	Titles
Mindsets in Leadership	What is Mindset? · Why Mindsets Made a Difference? · The Mindset of Curiosity · The Mindset of Accountability · The Mindset of Learning Agility · Managing my State
Behaviour in Leadership	Understanding my Behaviour · Behaviour Breeds Behaviour · Understanding my Behavioural Preference · Personal Impact · Outsmarting our Cognitive Biases · Perspective Blindness
Best Versions of Yourself	My Personal Why · Understanding Blind Spots · Twisted Thinking · Addressing Limited Beliefs · Influencing · Habit Forming
Creating Purpose with Leadership	Why Creating Purpose Matters · The Power of Storytelling · Crafting a Compelling Story · Cascading Your Story · Engaging People with a Story · Role Modelling
Inspiring Your People	Why Engagement Matters · What Truly Motivates People · Intrinsic Motivation · Being Proximate to Your Team · Empowering Your People · The Power of Positive Praise
Creating the Right Team Climate	Why Team Climate Matters · Building Trust · Creating Psychological Safety · The Importance of Great Dialogue · Removing Barriers to Success · Team Health

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Leadership series

Series	Titles
The Case for Leadership	A Case for Coaching · The Coaching Spectrum · Skills vs Behaviour · Carrying Out a Gap Analysis · The ESP Coaching Model · Skill vs Will
Effective Feedback	Ground Rules for Feedback · The Importance of Sharing Intent · Catching People Doing the Right Thing · Small Change Makes a Big Difference · Praise Progress · The IDEA Feedback Model
Corageous Conversations	Being Tough vs Being Nice · The Impact of Doing Nothing · Be Curious · Take Things to the Source · The Power of Listening · Reflect and Learn
Reacting to Change	Change is Constant · Make Change Stick · Understanding People's Reaction to Change · Addressing Negative Thoughts · The Emotional Bank Account · Addressing the Elephant in the Room
Building Change Ability	Why Agility Matters · Adopting a Pre-mortem Mindset · Coaching People Through Change · Shifting and Reframing Mindsets · Shrinking the Change · Strategies to Navigate Constant Change
Change Leadership	Sharing the Reasons for Change · Celebrating Progress · Developing Shared Meaning · Get Close to Reality · Iceberg of Ignorance · Clearing the Path

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Management Collection

Series	Titles
Leadership	A Manager's Guide to Leading with AI · Challenging the Status Quo · Company Culture · Developing Leadership · Effective Decision Making · Flexible Leadership · Giving & Receiving Feedback · Inspiring Action · Leadership in a Crisis · Leading Global Teams · The Effective Leader · The Need for Strategy · What is a Learning Culture
Coaching	Accountability & Growth Mindset in Coaching · Coaching · Coaching Best Practice and the 5 Cs · How to Become a Great Coach · How to Set Coaching Goals · Listening, Questioning and Rapport Building in Coaching · Providing Structured Coaching Feedback
People Management	Creating a Coaching Culture · Empowering Others · Hiring Right First Time · Managing High-Performance Teams · Mentoring · Performance Management · Planning & Mentoring Team Performance · Probationary Periods · Recognising a Skill vs Performance Issue · Training for Non-Trainers
Operational Management	Change Management · Innovation · Operational Agility · Workplace Ethics · Project Management Life Cycle · The Agile Methodology · The Kanban Methodology · The Lean Methodology · The Scrum Methodology

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Coaching & Mindset

Series	Titles
Mindset	Change Readiness · Confidence · Creativity · Emotional Intelligence · Fear of Failure · Fear of Success · Focus · Growth Mindset · Happiness · Imposter Syndrome · Mindfulness · Motivation · Ostrich Syndrome · People Pleasing · Perfectionism · Positive Attitude · Procrastination · Resilience · Responsibility · Self-Discipline · Self-Sabotage · Stress Test · Values · Wellbeing
Coaching Conversations	Effective Coaching Conversations · Coaching Conversations with Remote Workers · Coaching Conversations During Redundancy · In the Moment Coaching Conversations · Difficult Conversations
Coaching for Mindset	Coaching for Growth Mindset · Coaching for Change · Coaching for Resilience · Coaching for Wellbeing · Coaching for Emotional Intelligence
Coaching for Non-Coaches	Introduction to Coaching · Coaching Essentials · Building Trust and Rapport · Using Coaching Models · Asking Powerful Questions · The Art of Listening · The Power of Silence · The Importance of Goal Setting · Creating Accountability · Giving Effective Feedback
Coaching for Skills	Coaching for Delegation · Coaching for Time Management · Coaching for Focus · Coaching for Communication · Coaching for Creativity

Coaching & Mindset

Series	Titles
Diversity & Inclusion	Introduction to Diversity and Inclusion · Creating a Psychologically Safe Environment · Unconscious Bias · Inclusive Leadership · Coaching for Belonging · Scenarios
Coaching Conversations	Effective Coaching Conversations · Coaching Conversations with Remote Workers · Coaching Conversations During Redundancy · In the Moment Coaching Conversations · Difficult Conversations
Mentoring	Introduction to Mentoring · The Mentoring Process · Building Effective Mentoring Relationships · Ethical and Professional Considerations · Practical Tools and Techniques · Overcoming Challenges in Mentoring · Evaluation and Feedback · Continuing Development as a Mentor
Team Coaching	Introduction to Team Coaching · The Role of the Team Coach · The Team Coaching Journey · Gauging Engagement and Readiness · Creating Psychological Safety · Interventions in Team Coaching · Team vs. Group Coaching

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Practical skills for managers

Series	Titles
HR and People Processes	The Four Basics of HR · Interview Skills · Virtual Interviews · Managing Absence and Sickness · Managing Disciplinaries · Managing Grievances · Disciplinary and Grievance · Leading Ethical Decisions
Difficult Conversations and Communications	Having Tough Conversations · Difficult Conversations · How to Have an Honest Conversation · Embrace Conflict · Conflict Management · Influencing, Persuading and Negotiating · Communicating Under Pressure · Workplace Diplomacy · Emotional Intelligence
Running Teams	Effective Delegation · Effective Meetings · Effective Dispersed Teams · Collaborative Problem Solving · Building & Rebuilding Trust · Setting Objectives
Budgets	Budget Like a Boss · Effective Budget Management · Finance and Budgeting Basics
Manager Responsibilities	Health and Safety for Managers · Health and Safety for Directors · GDPR for Management · Ethical Use of AI - Managers · Creating a Safeguarding Culture · Workplace Mental Health
Sector-specific Management	Essential Skills for Volunteer Managers · Managing People (retail) · The Trustee Board · Appraisals · Conducting Effective Interviews · Safer Recruitment